



GOUTOS LINES

PASSENGER INFORMATION – TRAVEL INSTRUCTIONS REGARDING THE COVID-19 PANDEMIC

Travel Responsible!

Protect yourselves and others from Coronavirus COVID-19

The directives include measures to prevent the transmission and spread of infection by the new Coronavirus (COVID-19) on passenger and passenger-ferries engaged in maritime transportation. The following guidelines were developed taking into account the scientific data for the transmission of SARS-CoV-2 (transmission from person to person via droplets or contact) and are based on instructions from the World Health Organization (WHO), the European Centre for Disease Prevention and Control (ECDC), the European Joint Action EU HEALTHY GATEWAYS and the EODY (National Agency for Public Health). These guidelines and restrictions described below apply to the operation of routes until 15 June 2020 and will be reassessed taking into account the epidemiological data on COVID-19 cases in Greece and internationally.

When issuing tickets and before boarding

Completion of the Form – Pre-Health Declaration Questionnaire before boarding

The form will be provided before boarding at the port of initial departure of the itinerary by the port agencies and the partner travel agencies or by downloading from the company's website, for the purpose of detecting passengers exposed to the new Coronavirus (COVID-19 infection) as part of the implementation of passenger boarding control measures, which will supplement and deliver with the ticket upon boarding to the Designated Officer of the ship. The information is intended to be retained in accordance with applicable legislation and used only for public health purposes.

The Designated Officer will receive the completed forms and evaluate them. In case of finding passengers who, based on the questionnaire, either show symptoms or have been exposed to a patient with the infection of Covid-19 coronavirus in any of the ways described in the Pre-Health Declaration Questionnaire in the last 14 days, will not be allowed to board. The questionnaire is kept with the care of the shipowner/managing company for 2 (two) months from the day of receipt in accordance with the legislation on the protection of personal data.

Passengers are advised to arrive at the port of departure on time to facilitate the pre-boarding screening process.

KARTHAIA SHIPPING COMPANY implements reasonable technical and organizational security policies and procedures in order to protect personal data and information from loss, misuse, alteration or destruction. In addition, it seeks to ensure that access to the personal data available to it is limited to those

who need to be aware of it. Individuals within the Company who have access to the data are obliged to respect the confidentiality of this data.

Strict security procedures and functions are in place after receiving the personal data to prevent unauthorized access. Every reasonable effort shall be made to keep the personal data collected only for the period for which such data are needed for the purpose for which they were collected or until they are requested to be deleted (if this happens earlier), unless they continue to be kept as provided for in the applicable legislation.

The Pre-Boarding Health Statement Questionnaire is kept on board the ship in the Master's Office with master's care until it is forwarded to the Company.

Within the Company, data are kept in a locked area, accessible only by the Data Protection Officer (DPO) or authorized persons and destroyed by a shredder machine over the course of 2 (two) months under the care of the Data Protection Officer (DPO).

Also, if any natural person has questions, comments or complaints about the Management or Protection by the Company of his personal data or if he wishes to modify his personal data or exercise any right as a data subject; please contact the Company by phone 210-6135422 / 210-6131494, fax 210-8032180, e-mail address cs@goutoslines.com or letter to the postal address KARTHAIA N.E. Konitsis 43, Vrilissia P.C. 152-35.

Pre- boarding measurements

❖ Social distance

Maintaining the social distance by adopting special marking and controlled entry measures to maintain a minimum distance of 1, 5 meters between passengers.

On board measurements

❖ Maintaining the social distance on board

It is recommended to avoid unnecessary movements of passengers on board. In order to avoid unnecessary travel, passengers shall be directed to their seats by the relevant crew members.

Where there are permanently non-removable seats either inside or outside, there will be a special marking on where a passenger is allowed to sit and where not, in order to keep distances.

At least 1.5 meters of distance between passengers shall be observed in all interior and outdoor areas of the ship. There is special floor marking at all possible passenger synchronization points such as reception, passenger service in bars, shared toilets to observe the required distances of 1.5 meters between passengers.

*The minimum number of passengers will enter the shared toilets in order to maintain **the required social distance of 1.5 meters between passengers.***

Personal protection for passengers

It is mandatory to use a protective mask for the duration of stay in all interior and outdoor areas of the ship

First line of defense against infections is careful hand hygiene. Frequent washing of hands with soap and water for at least 20 seconds is recommended.

If hands are not visibly soiled, an alternative alcoholic solution (e.g. 70% alcohol) may be used. At the entrances of the ship and in various places such as in the toilets, at the reception, at the passenger service points (bars) there are antiseptic stations. The use of gloves does not replace hand washing.

Hands should be washed

- ✚ After any direct contact with another person or respiratory secretions thereof (saliva, droplets), with objects touched by other people such as handrails, handles, etc., before and after the removal of the mask, before and after the removal of the gloves, after the use of the toilet, before eating, before touching the face, etc.*

- ✚ After contact with objects that have come into contact with respiratory or patient secretions (e.g. tissues)*

Meticulous adherence to proper respiratory hygiene

- cover the mouth and nose with a tissue during coughing or sneezing and then discard it in a plastic bag and apply antiseptic to the hands. The necessary materials such as (tissues or paper towels, disposable gloves, plastic bag, etc.) are available in the ship's reception in case of request from the passengers, as well as in the event of a suspected case.*

Meticulous adherence to hygiene measures

- avoid contacting hands with mouth, nose or eyes to prevent the spread of microbes*
- **Avoiding contact** with patients who have respiratory symptoms.*
- Proper waste management.*
- Proper use of personal protective equipment (mask and gloves).*

Exemptions:-

- Any person for whom the use of a mask is not indicated for medical reason proven by appropriate document, such as due to respiratory problems.*
- Children under the age of three (3) years old.*